



2015 2019

# NSW PARLIAMENT STRATEGIC PLAN



**Parliament of New South Wales**

Macquarie Street  
SYDNEY NSW 2000

[www.parliament.nsw.gov.au](http://www.parliament.nsw.gov.au)



# 2015

# 2019

## INTRODUCTION

The Parliament of New South Wales consists of two Houses, the Legislative Council and the Legislative Assembly, and their members, who are directly elected by and accountable to the people of New South Wales.

The Houses and their members are supported by three departments. The Departments of the Legislative Council and Legislative Assembly (the House Departments) provide procedural, analytical and administrative support to the respective Houses and their committees. In addition, the Department of the Legislative Assembly maintains 96 electorate offices across New South Wales. The Department of Parliamentary Services provides a broad range of corporate and administrative support services to members, their staff and to the House Departments.

The three departments have distinct roles (the House departments serve separate and sovereign Houses, with different memberships) and core business to perform. However, we have a common interest in ensuring all members and both Houses are effectively supported and the institution of Parliament is advanced. (This document does not seek to list those roles or document that core, day-to-day business.)

This Strategic Outlook 2015-2019 therefore focuses on six strategic objectives on which our departments will collaborate and a number of major initiatives on which we will work together during the remainder of the 56th Parliament of New South Wales, through to 2019 which aim to improve the operations of the Parliament.

## OUR PURPOSE

To enable the Parliament to fulfil its role as a representative and legislative body for the citizens of New South Wales. To this end the three parliamentary departments provide services to ensure:

1. The effective functioning of the Parliament and its committees
2. Members of Parliament are supported to fulfil their parliamentary roles
3. The community has access to Parliament and is aware of the role and functions of the Parliament

Underpinning the provision of these services is a commitment by us to ensure the development of a workforce with the capacity to provide professional and high quality service to members, staff and other client groups.

*Parliamentary staff take pride in serving the Parliament of New South Wales.*

*We believe in the importance of parliamentary institutions and the democratic process and we work to strengthen and foster respect for them.*

*We preserve the corporate memory and ensure continuity of the institution while innovating our services and service delivery.*

*We work together to provide professional, accountable, responsive and impartial support.*

## STRATEGIC OBJECTIVES

## MAJOR INITIATIVES

**Respond to the evolving role of members and the parliamentary institution**

- Undertake consultation and analysis of members' support requirements
- Provide effective infrastructure, systems and services to respond to the needs of members and the institution
- Improve timely information delivery to members through technology
- Promote professional development opportunities for members

**Increase involvement and awareness of NSW citizens about the Parliament and the parliamentary process**

- Enhance our community engagement strategy including use of social media and emerging technologies to communicate information
- Continue to enhance the experience of visitors to Parliament House
- Enhance outreach and education services
- Enhance electronic access to parliamentary information
- Foster scholarship on the Parliament and parliamentary process

**Better engagement with stakeholders**

- Develop targeted education programs for public sector agencies and other major stakeholders
- Continue to enhance Executive Government awareness and understanding of parliamentary proceedings

**Promote strong stewardship and robust organisational resilience**

- Continue to advocate for appropriate funding as an independent entity consistent with the separation of powers
- Implement strong fiscal discipline following reductions in operational funding
- Continue to examine innovative and cost effective ways to deliver services to members
- Enhance our corporate risk management and resilience in a changing environment

**Optimise the Parliament's physical infrastructure**

- Continually assess security risks and improve systems, infrastructure and culture to ensure a secure environment while maintaining public accessibility
- Effectively manage a capital works program for Parliament House and other offices to function effectively as contemporary, safe and accessible workplaces
- Preservation, restoration and enhancement of the heritage of Parliament House
- Continue to innovate and adopt environmentally sustainable practices

**Development of inter-parliamentary relationships and education**

- Continue our relationship, including capacity building, with the National Parliament of the Solomon Islands and the Bougainville House of Representatives, as well as sharing our experience to advance parliamentary institutions generally
- Support sister-state relationships and NSW trade opportunities through parliamentary diplomacy